

## **Accessibility statement for [www.sbcplanning.co.uk](http://www.sbcplanning.co.uk)**

This statement applies to the search module for retrieving various planning applications and notices ([www.sbcplanning.co.uk](http://www.sbcplanning.co.uk)). The site has links (in the header and footer areas) to the Slough Borough Council website ([www.slough.gov.uk](http://www.slough.gov.uk)) which are integrated with their site and will be covered by their accessibility statement.

This website is run by BME Imaging Ltd. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand. Ability.net has advice on making your device easier to use if you have a disability.

### **How accessible this website is**

We know some parts of this website are not fully accessible:

- Some PDF documents are not accessible to screen reader software.
- You cannot modify the line height or spacing of text
- You cannot modify the colours and fonts of the text

### **Feedback and contact information**

If you need information on this website in a different format like accessible PDF, Large print, easy read, Audio recording or Braille document contact:

Email: [planning@slough.gov.uk](mailto:planning@slough.gov.uk) Call: 01753 475111

We'll consider your request and get back to you in 7 working days.

### **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [sbcplanning@bmeimaging.co.uk](mailto:sbcplanning@bmeimaging.co.uk)

Please use the title 'Accessibility Problems' in your email and include your contact details together with the problems you would like us to address.

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## **Contacting us by phone or visiting us in person**

Customers with disabilities who use services such as text relay to help them communicate are also welcomed to use these with us. [For more information about the text relay service go to the Ofcom website.](#)

## **Technical information about this website's accessibility**

BMEImaging Ltd is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## **Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

## **Non-accessible content**

The content listed below is non-accessible for the following reasons.

## **Non-compliance with the accessibility regulations**

Most documents we publish on this site are produced by third parties. We are not able to make these fully compliant, For example, they:

- do not contain alternative text for diagrams and/or images – this does not meet WCAG 2.1 success criterion 1.1.1
- use images of text, rather than plain text – this does not meet WCAG 2.1 success criterion 1.4.5
- are not structured properly – this does not meet WCAG 2.1 success criterion 4.1.2

## **Disproportionate burden**

At this time, we have not made any disproportionate burden claims.

## **Content that's not within the scope of the accessibility regulations**

Some of our older documents don't meet accessibility standards.

We do not have to make PDFs or other documents published before 23 September 2018 accessible, if:

- they're not essential to providing our services
- a member of the public has published them (for example planning documents)
- another organisation has published them (for example another local authority)

We do not have to make PDFs or other documents published after 23 September 2018 accessible, if:

- a member of the public has published them (for example planning documents)
- another organisation has published them (for example another local authority)

If you need information from PDFs that were published before 23 September 2018 in a different format then contact us by email at [planning@slough.gov.uk](mailto:planning@slough.gov.uk) or by telephone 01753 475111.

We'll consider your request and get back to you in 7 working days.

Any new documents that we author and publish should meet the accessibility standards."

## **Preparation of this accessibility statement**

This statement was prepared on 26 August 2021. It was last reviewed on 21<sup>st</sup> January 2022.

This website was last tested on 1 September 2021. The test was carried out by [www.bmeimaging.co.uk](http://www.bmeimaging.co.uk).

We tested the three main search pages and then the results of a searches. The search results pages are all produced in the same automated way using a database, so testing was restricted to a small number of random searches.